

Over The Phone Script and Health Survey

Get the White Pages and start in the letter A going to Z, or from Z going backwards to the letter A. **Women should only call the numbers that have the names of women listed and men should only call the numbers that have the names of men listed.**

If you are a lady and a child or gentleman answers the phone when you call, be sure to ask for the lady of the house. If you are a man, ask for the man of the house. We do this so women can answer personal questions of the women and men answer the personal questions of men.

MY SCRIPT EXAMPLE:

Hello, my name is Christine, and I am a Licensed Vocational Nurse with Newstart Health here in Lancaster.

We are calling those in the community to conduct a HEALTH SURVEY so that we may better assess the needs of the people. I was wondering if I could take just a moment of your time to complete this survey.

(END OF SCRIPT)

BLANK SCRIPT:

Hello, my name is _____, and I am a _____ with _____ here in _____.

We are calling those in the community to conduct a HEALTH SURVEY so that we may better assess the needs of the people. We would also like to inform everyone of all the FREE services we provide. I was wondering if I could take just a moment of your time to complete this survey.

(END OF SCRIPT)

***If they say yes, conduct the following health survey found on the next page. When you are done with the survey, be sure to get their name, address, and email address...Be sure to let them know that you are in the area and if they need any health information or have some type of health problem, they may call you.

***Please inform them of all the services you provide.

RESPONSES TO POSSIBLE QUESTIONS THEY MAY HAVE:

What type of needs? Some of those needs could be:

Cancer prevention classes

Checking Cholesterol, Blood Pressure, and Blood sugar Levels

Depression recovery classes

FREE HEALTH IMPROVEMENT PROGRAMS

FREE health literature for all types of Medical Conditions

FREE HEALTH SCREENINGS

FREE wound care that might be needed

Overcoming addiction programs

Quit drinking programs

Quit smoking programs

Stress management programs

Weight loss programs

FREE HEALTH CLASSES AS FOLLOWS:

Bread making classes
Cancer prevention classes
Depression recovery classes
Vegan cooking classes

WHY ARE YOU DOING THIS?

To provide free wound care to anyone who might need it.
To provide free health information to those in the community.
To inform everyone about the FREE HEALTH SERVICES we provide.